



CIVIC PARTICIPATION SUMMARY OF THE PARTICIPATORY WORKSHOP

Title: Territorial Reception and Integration Contract – Participatory Workshop

Date of the event: 20/11/2023

Location: Le 108

Time: 17H30 – 19H00

Citizenry: 16 participants for Arabic language, Farsi, English, Russian and French



--- DESCRIPTION OF THE EVENT ---

Reminder of the event context:

Since late 2021, a Territorial Reception and Integration Contract has been concluded between the State and the city of Rouen Normandy metropolis to support refugees and newcomers in their integration journey in our region.

As part of its implementation, the Rouen-Normandy metropolis and several local associations are initiating a consultation process for the beneficiaries of the contract. This serves two purposes:

- Identify the expectations regarding support as accurately as possible.
- Involve them in the implementation of the contract.

For this purpose, an initial online questionnaire is proposed to gather needs aimed at improving the reception and integration conditions of refugees and newcomers in the metropolitan area.

Reminder of the workshop objectives:

1. Launch of a consultation with the beneficiaries of CTAI
2. Identify individuals interested in participating in the process.
3. Encourage volunteers to confirm or refute trends regarding the diagnosis of the reception situation in our territory.

Conclusion of this workshop:

The participants understood the role of the Metropolitan area in the integration of refugees: they finance projects and associations to facilitate the integration of refugees and operate through agreements with the State for the implementation of CTAI in the city of Rouen.

The participants also confirmed the main instructions of the diagnosis by prioritizing the following elements:

1. Lack of representativeness of the results due to the low number of respondents and the unbalanced distribution of ages.
2. The need for supporting refugees is confirmed: better linguistic training, suitable housing, and support in job search.
3. Concerns: access to housing for large families, access to healthcare, and recognition of language certificates.
4. Priorities: access to specialized healthcare, housing for young singles and families, associative support, learning French upon arrival, administrative assistance, avoiding prolonged hotel accommodation.

The participants wish: to raise better awareness about the situation of other refugees, to contribute to the revision of the CTAI to make it easier to understand and its usage for refugees, to offer support and to collaborate with integrating actors. They request translation into Amharic language, flexible schedules, and training for better understanding. They are considering cultural activities to share their culture and promote integration.

The main instructions of the workshop:

The participants think that this consultation will allow them to:

1. Contribute to the revision of **CTAI** to facilitate understanding and accessibility for refugees.
2. Offer support to other refugees as a "peer supporter"
3. Continue participatory work with the Metropolitan area to collaborate with integration actors.
4. Implement cultural activities to share their experiences, culture, skills and promote integration.
5. Raise better awareness about the situation of other refugees, including within the Metropolitan area.
6. Work on the following topics within the framework of the future CTAI:
 - Improve access to **specialized healthcare**.
 - Facilitate access to **housing** for large families and elderly individual.
 - Enhance support for French language training organization.
 - Enable access **to French language learning** upon arrival.
 - Assist individuals with their **administrative procedures**.

The development work of the future CTAI will be continued by the Metropolitan area in collaboration with the associations funded under the contract.

The refugees will be asked again to participate in several workshops that will take place throughout 2024