



CITIZEN PARTICIPATION PARTICIPATORY WORKSHOP SUMMARY

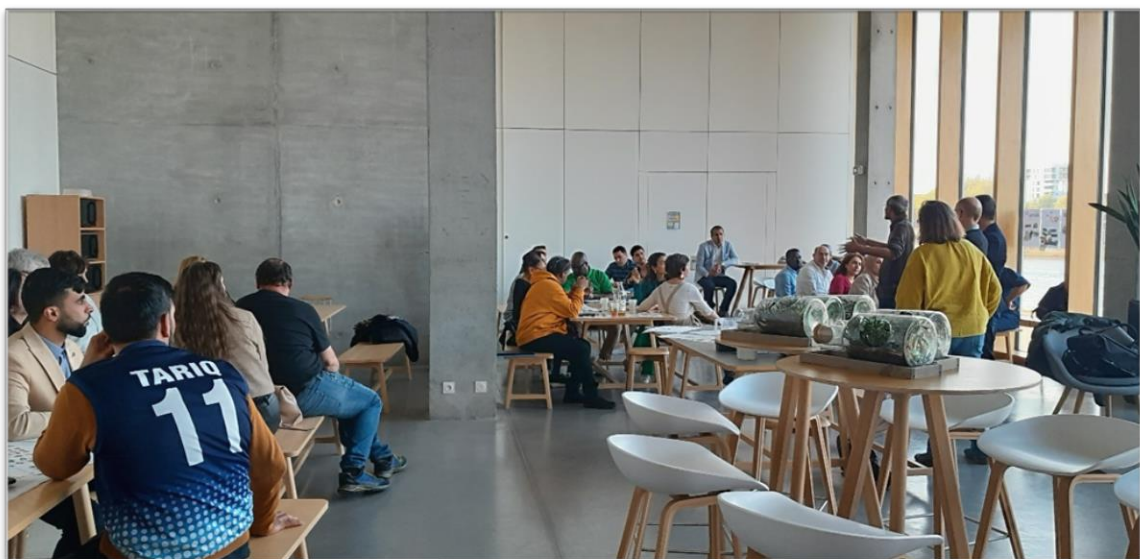
Title: Territorial Contract for Hosting and Integration - Participatory workshop

Event date: 18/04/2024

Venue : Le 108

Time : 18ho – 20h00

Citizens: 24 participants in Arabic, Farsi, Dari, English, Ukrainian and French languages



-- EVENT DESCRIPTION --

Event overview:

The Territorial Contract for Hosting and Integration signed between the State and the Rouen Normandy Metropolitan Area in 2021 is due for renewal in 2024.

With this in mind, the Metropole is putting in place a participative approach to involve the target audience in defining and implementing future projects.

To follow up on an initial workshop held in November 2023, the Metropolitan Council has organised a second workshop in April 2024, drawing on the region's stakeholders to mobilise the general public.

The format used was identical to the first workshop: participants were split into tables by language, with a translator for each language (Dari, Pashto, Arabic, English, and French).

Reminder of the workshop objectives:

1. Identify the various possible areas of public involvement
2. Collectively determine the level of public involvement in the development phase of the second TCHI.

--- CONCLUSION & KEY LESSONS ---

Conclusions from this workshop:

- 1. The first part of the workshop was devoted to identifying the areas of interest where participants were willing or able to get involved.**

Using an animated tool made up of icons and symbols, participants were invited to identify work themes within three broad areas of possible involvement:

- a) Involvement with the TCHI
- b) Engaging with peers
- c) Involvement in the community / society.

The content proposed by the public in each of these areas was overall similar, irrespective of the table/language.

a) Potential involvement in TCHI

13 topics were identified, classified below in order of frequency:

Theme cited	Recurrence (on 5 tables)
Accommodation	5/5
French language	5/5
Administrative guidance	5/5
Vocational training	4/5
Health	4/5
Professional integration	3/5
Studies	3/5
Accreditation of diplomas	3/5
Mobility	2/5
Translation	2/5
Culture	1/5
Family	1/5
Mutual support	1/5
Dialogue	1/5

b) Potential involvement with peers

7 issues were raised, listed below in ascending order of frequency:

Theme cited	Recurrence (on 5 tables)
Help with translation / linguistic mediation	5/5
Solidarity / mutual assistance / support	5/5
Support from peers	4/5
Family	2/5
Meetings/ discussions	2/5
Cultural activities	1/5
Health	1/5

c) Potential involvement in the city

7 themes emerged, listed below in order of frequency:

Thème cité	Réurrence (sur 5 tables)
Culture exchange	5/5
Accreditation of diplomas	2/5
Health / Wellbeing	2/5
Dialogue	2/5
Family	1/5
Mobility	1/5
French language	1/5

Given that the second TCHI will be developed over a limited period of time (from June to September 2024), at the conclusion of this phase of the workshop, the participants were asked to focus on the first point: their involvement in the TCHI.

The two remaining potential areas of involvement (their involvement with peers and their community involvement) will be addressed at a later date, once the TCHI's action plan has been defined.

2. The second part of the workshop consisted in defining the level of participation in which the participants would like to be involved during the development of the next TCHI.

Three different levels of participation were presented, corresponding to three increasing levels of commitment:

- a) **Consultation** : slight involvement: the public reacts at a later date to the results of the preparatory work carried out by local stakeholders = a meeting in September
- b) **Dialogue** : a more active involvement: the public will have several opportunities to react during the preparation of the plan by local stakeholders = at least 3 meetings between June and September 2024.
- c) **Co-working**: high level of involvement: *the general public takes part in work meetings with local stakeholders* to draw up the TCHI's action plan = 6 meetings between June and September.

Once the discussions on these three areas of participation had finished at each table (illustrated by animation tools), the participants were asked to choose one of these areas of involvement.

A majority of the participants chose a method of participation based on co-working.

	Consultation	Dialogue	Co-working
No. of positionings	1	6	16

This is therefore the level of participation that will be recommended by the Metropole in the weeks to come.

The key findings of the workshop:

The majority of participants wanted to be actively involved in defining the objectives of the next TCHI: a co-working approach.

This will require a major investment on their part and that of the Metropole.

An appropriate methodology will also have to be implemented to guarantee the effectiveness of this joint collaboration between the public and local stakeholders, while taking into account the need for simultaneous translation.

Attendance certificates will have to be issued by the Metropole to enable people who are in a training or employment scheme to attend co-working meetings.

Alongside this collective process, many of the people present reported serious individual difficulties that require personal support.