

RECEPTION AND INTEGRATION CONTRACT

Results of the questionnaire
17 Oct. / 31 Dec. 2022



Since the end of 2021, a Regional Reception and Integration Contract has been implemented by Métropole Rouen Normandie and its districts, community groups and the State to support refugees and new arrivals as they integrate into the region.

With this in mind, the Métropole Rouen Normandie and a number of community groups are keen to involve the beneficiaries of the contract, with two objectives in mind:

- identify their expectations in terms of support,
- involve voluntary beneficiaries in the development and management of the contract.

To this end, an initial online questionnaire was circulated between October and December 2022 on the JeParticipe platform to identify their expectations and needs with a view to improving the reception and integration conditions for refugees and new arrivals in the metropolitan area.

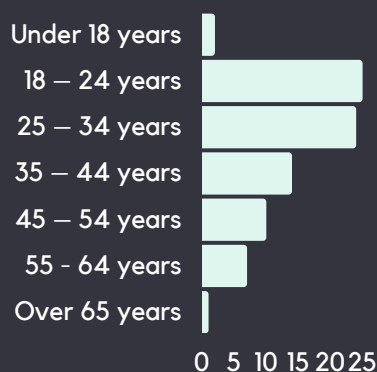
For more information: <https://jeparticipe.metropole-rouen-normandie.fr/concertation-publique/beneficiaires-du-contrat-daccueil-et-dintegration-votre-avis-compte>

83 respondents

of which:

- 40 women and 43 men
- 48 refugees (58%)
- 28 new arrivals (34%)
- 7 other status (8%)

Primarily aged between 18 and 54 years



Job seekers (78%)



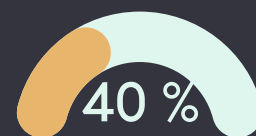
6% of respondents are professionals, 6% are non-professionals. 8% have other occupations.

5 respondents out of 10 having a "basic" level in French



87% of respondents have taken a course to learn French. 49% have an A1 level, 28% an A2 level. Only 13% have level B1 or higher.

Here for less than a year

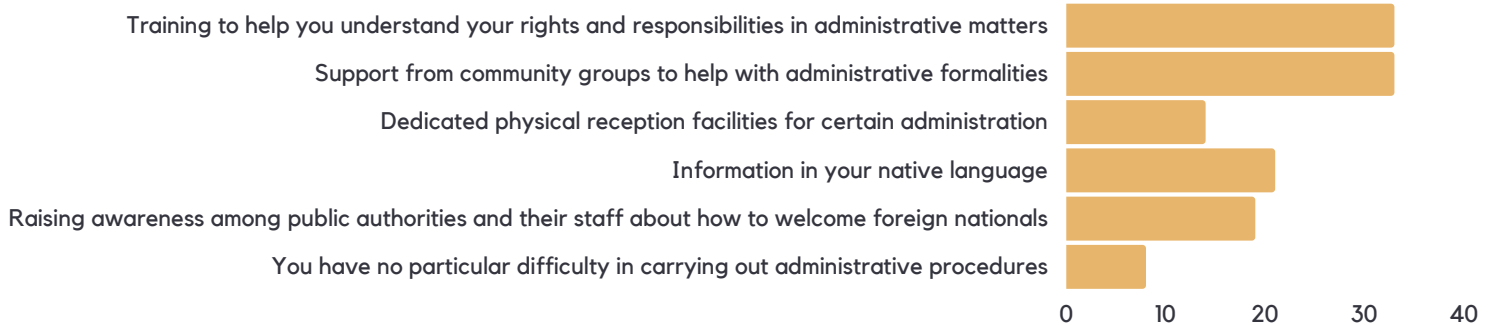


Also, 50% of respondents have been in the area for between 1 and 5 years and 10% for more than 5 years.

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Administration

A French bureaucratic system that seems too complex



52% of respondents would like support to better understand their rights and responsibilities (26% would like training and 26% would like support from community associations)

22 of the 28 newcomers would like training to help them understand their rights and responsibilities.

1 in 4 respondents consider housing in the Metropolis to be accessible and of good quality. When all responses are combined, 57% of respondents consider housing in the metropolitan area to be of good quality. However, 59% found it difficult to access. 19 people felt that their accommodation was unsuited to their needs..

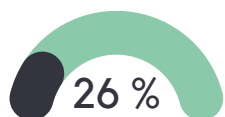
Accommodation

32% of respondents consider accommodation to be difficult to access but of good quality

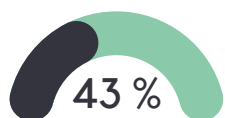


Employment

The main barriers to employment



Learning the language



Links to the business world

There are many priorities, but 26% said that learning the French language would be valuable in improving access to employment.

Responses relating to joining companies and connections with the business world accounted for 43% of responses.

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Daily life

89% of respondents said it was easy to get around the city



Barriers to mobility are the lack of sufficient income to pay for travel (27%) and the lack of a driving licence (20%).

56% of respondents consider that they are well informed about local life



They get their information mainly through social networks (25%) but also from community groups (23%). 16% do not seek information (27% of refugees say they cannot get the information they need).

Social life

76% of respondents report having social relationships

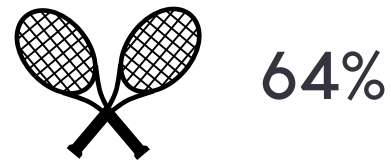


With many people (33%) or a few people (42%). 15% had not made any friends. (18% among new arrivals): 7 people because of the lack of opportunities and 6 because of the language barrier. 38% of social contacts were made during a training course, 20% at the accommodation.

How to establish relationships with the local population?

- Access to employment / training
- Organising intercultural meetings
- Supporting / creating groups that welcome visitors

64% of respondents say they have hobbies



Mainly through community groups (35%) or independent activities (28%). 36% have no hobbies (40% among newcomers), mainly because of a lack of financial resources (34%), a language barrier (24%) or a lack of information about what's on offer (16%).

44 competencies that respondents are willing to share

Friendship Art Hairdressing
Cookery Culture
Sewing Sharing

Health

3.5/5 physical health

3.3/5 mental health

Has improved since arrival in France



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The full results of the survey can be found at
jeparticipe.metropole-rouen-normandie.fr

June 2023